



St Andrew's C. E. Primary School Grafton Street, Kettering, Northants NN16 9DF

LEARNING AND FLOURISHING TOGETHER PDET

"Love your neighbour as yourself"

Dear Parents/Guardians,

As part of our ongoing efforts to improve the efficiency of our school systems, we are transitioning to Arbor for managing all communications, payments, and parents' evening bookings. This new system will go live on **Monday**, **17th February**.

Please note that from **Friday, 14th February, SCOPAY** will no longer be used. Instead, you will need to log into the **Arbor App** to book Breakfast and 4.30 Club. These clubs will be available for booking starting at **9:00 AM on Monday, 17th February**.

If your child is eligible for Pupil Premium/FSM, you will have the option to book at a reduced rate. Please ensure that you select the Pupil Premium eligibility option rather than the full-price option during booking.

For families with multiple children attending the school, you will also have the option to book sibling places. Please book the older sibling at the full price, and use the sibling booking option for the younger children to receive the sibling discount.

It is your responsibility to ensure that the correct payment option is selected during booking. Once the booking is made, no credits or refunds can be issued for incorrect payment choices.

To help you navigate this transition, we have provided the following resources:

- Booking Breakfast and After-School Clubs: <u>Signing my child up for a Breakfast or After-School Club on the Parent Portal or Parent App Arbor Help Centre</u>
- **Getting Started with Arbor**: <u>Getting started Log into the Parent Portal and the Parent App.</u>

If you have any questions or need further assistance, especially during the half term, please don't hesitate to email us at **office@standrews.pdet.org.uk**. We will be monitoring these emails on an ad hoc basis over half term.

To create your account, simply set a password. Your username is the email address to which this message has been sent. Visit https://login.arbor.sc and click Forgot your password? to complete the account setup.

Thank you for your understanding and cooperation as we move to this new system. We are confident that Arbor will provide a more streamlined experience for both parents and school staff.

School Office St Andrews C of E Primary School